

BIKE WAIHEKE - NEW TRAIL MAP FOR CYCLISTS

A new cycling map published by Fullers will make island cycling even easier, with information on suggested rides connecting beaches, vineyards, cafes and restaurants. The map features headlands with stunning views of the Gulf, valleys of superb bush, and the beachfront camping spots and bird watching at Whakanewha Regional Park.



Cycle Action Auckland has helped plot the cycle routes and is delighted the map is ready for spring riding. Spokesperson Barb Cuthbert is a part-time island resident, and reports *'Last summer I was always helping groups and single cyclists find the easiest routes to explore the island. They raved about the beaches, panoramic views and vineyards, so I felt a map would be the next step towards 'island cycling nirvana.'*

'Cycle Action supports Fullers bike-friendly initiatives in carrying bikes for free on ferries and their plans to install bike racks on the Waiheke buses. I'm also hoping the map will help make Waiheke a winner in the next round of National Cycle trails.'

The maps are free to pick up from Fullers ticket offices or at www.fullers.co.nz where vouchers for 10% discount off bike hire from Bike Central, Cycle Auckland and Waiheke Bike Hire can also be downloaded.



FULLERS VESSEL NEWS

The annual survey season is officially over until next year. Surveys require vessels to be out of service for a period of time which means customers may not travel on their usual vessel, and we are grateful for the patience and understanding from our customers during this time.



FULLERS VESSEL NEWS (CONTINUED)

The biggest survey this year was undertaken on *Wanderer* - her engines were totally rebuilt and she had a full repaint.

So what is a survey? A survey is a vessel's version of a car's warrant of fitness, but on a much larger scale. To ensure a responsible service, Fullers has a statutory requirement with Maritime New Zealand's Safe Ship Management (SSM) programme. To continue satisfying the standards of SSM, Fullers is required to carry out surveys and audits, and warrants of fitness at regular intervals on all commercially operated vessels. The age of a vessel, and period of time it has been in service, determines the maintenance requirements and the vessel parts that need to be replaced, or refurbished during each survey period. Annual surveys ensure the safe and comfortable transportation of customers.



HENDERSON INTERMEDIATE SCHOOL WINS A DAY OUT ON THE FULLERS HARBOUR CRUISE

Recently, Henderson Intermediate School won the opportunity to go on the Fullers Harbour Cruise; a prize won at the Education Meets Tourism Expo. A few comments from the students really stood out:

"Thank you for a great ride on the boat, it was an awesome experience and we all enjoyed it. For the people who haven't been on board, it was a good first time. Thank you for everything!!"

"Thank you so much Fullers for spending your time taking us around on your ferry it was a great experience. I wish I could go back and do it over and over again. We were so safe we didn't drown or anything. You showed us so many great icons of New Zealand. Thank you."

"Thank you for having us on your boat. It was fun learning about boats. My favourite thing was the bar where all the food is. I liked it when we went under the harbour bridge and we saw some people about to jump off the bridge. You showed us where we could jump off. It was lots of fun on the boat. Thank you for having us."



TIMETABLE UPDATES

Rangitoto Island

Weekend departures ex Auckland depart at 7.30am, 9.15am, 10.30am and 12.15pm. Weekend departures ex Rangitoto to Devonport, and Auckland depart at 9.45am, 12.45pm, 3.45pm and 5pm.

Rangitoto Volcanic Explorer tour departs daily at 9.15am and 12.15pm

Half Moon Bay – Rangitoto Island

Weekend and public holiday service ex Half Moon Bay departs at 8.30am, 11.30am and 2.30pm. Weekend and public holiday service ex Rangitoto Island departs at 9.00am, 12.00pm and 3.00pm. Effective from Sunday 26th December 2010.

Half Moon Bay – Waiheke Island

This service will not operate this coming summer period.

Waiheke Island

The 6.30pm service ex Auckland will go via Devonport on Fridays. Effective from Friday 3rd December.

Taste of Waiheke and **Wine on Waiheke** tours now depart daily.

Great Barrier Island

Fullers operates limited services to Great Barrier Island between 18th December 2010 and 31st January 2011, with Easter sailings on 21st and 25th April 2011. Refer to the *Great Barrier Island Timetable* for more information at www.fullers.co.nz.

For timetable information over the Christmas/New Year period, please visit www.fullers.co.nz/xmastimetable (coming soon).

WHARF NEWS

New Birkenhead Outer Wharf

The new outer ramp at Birkenhead Wharf is now open. This means ferry services will be operating from this ramp (Gate 1), unless adverse weather conditions make it hard to berth, in which case the inner ramp will be used (Gate 2). Make sure you check the electronic signage board inside the ferry terminal to check which gate to go to.

Bayswater Wharf parking

Fullers have partnered with the former North Shore City Council and Auckland Transport to help fund free weekday parking for Bayswater ferry passengers. To ensure your parking is free, make sure you validate your parking ticket at the machine on-board the vessel or at Pier 1 at the Downtown Ferry Terminal.



Torpedo Bay Wharf

The new Royal New Zealand Navy Museum is now open at Torpedo Bay, and 360 Discovery will soon include Torpedo Bay as a stop on the Harbour Discovery Cruise. The new and exciting museum lets you journey back through New Zealand's navy history, and with its fantastic cafe, it makes a great day out.

Competition Time!

Win a \$50 Cin Cin's Voucher!

Win a \$50 Cin Cin's voucher just by registering for our e-newsletter! We're moving towards sending our customer newsletter electronically in the New Year. Email newsletter@fullers.co.nz with your contact details and preferred email address by 1st December 2010 and you will go into the draw to win.

DOGS GO FREE

Take your furry friend for a day out on the ferry. Dogs now travel free on all inner harbour, Half Moon Bay and Waiheke Island services! A friendly reminder that dogs must remain outside and not inside the vessel cabins. Please make use of the allocated seating reserved for pet owners on the outer decks of vessels.

These seats are reserved for customers travelling with dogs.



GREEN NEWS

Our on-board cafes have made the move to become greener by replacing all coffee cups, coffee lids, plates, cutlery, beer and wine glasses to biodegradable versions. These new products are derived from sugar cane, which makes the disintegration process kinder on the environment by leaving no chemical residue. Don't forget to make use of the recycling bins located on all vessels too!

CAPTAIN'S CLUB

Did you know that if you're a Captain's Club member you'll receive a 15% discount off return fares to another Fullers destination, \$1 off the purchase price of New Zealand beer and wine at our on-board cafes, discounts on hot beverages and special food and beverage offers from time to time. Visit www.fullers.co.nz or ask at any ticket office to find out how you can become a member.

FULLERS RUGBY FEVER

With the World Cup now less than a year away, we're getting behind the event with our Rugby Fever promotion on-board Quickcat, Starflyte, Seaflyte and Superflyte.

Each month in the lead up to the cup, we will feature a different country from the competition pool with a chance to win that country's rugby top. Just purchase any food and beverage item, fill in the entry form, attach your receipt and you're in the draw. Last month we featured Australia and Italy, and this month it's Japan's turn. So who will be next? Keep an eye out for your favourite team. Congratulations to Nathan King who won an Australian rugby top in September's draw, and Janelle Saili who won an Italian rugby top in October's draw.

Each month we will also have an imported beer from the featured country available at the on-board cafe. A great chance to try some great beers from around the world!



Promotions & Product News



VISIT OUR WEBSITE FOR ALL OUR OTHER GREAT PRODUCTS

GREAT BARRIER ISLAND

Situated in the Hauraki Gulf, about 2 ½ hours from Auckland by ferry, Great Barrier Island is one of New Zealand's best un-touched island getaways. Sparsely populated with large areas of rugged, un-spoilt natural beauty makes it an ideal place for that well-earned summer break. But it's so not untouched that there's nothing to do – quite the opposite actually. Great Barrier Island is a haven for outdoor enthusiasts and adventure seekers.

Early Bird fares are available, but hurry – they are limited in number.

ADULT: One Way \$75 | Early Bird* \$59
CHILD: One Way: \$45 | Early Bird* \$35

*EARLY BIRD FARES ARE LIMITED IN NUMBER



AWANA BAY, GREAT BARRIER ISLAND

COROMANDEL EARLY BIRD FARES

Sail to the Coromandel with 360 Discovery, and for just \$59* you can discover some of the town's best attractions. With its unique character, relaxed, laid-back lifestyle and spectacular natural surrounds, historic Coromandel town offers attractions to suit all. Experience the unique Driving Creek Railway, the Gold Stammer Battery or Waiau Waterworks.

*Early Bird fares are available online only and are limited in availability.

Visit www.360discovery.co.nz for more information.



DRIVING CREEK RAILWAY

Ask at a Fullers Ticket Office, visit www.fullers.co.nz or phone 09 367 9111 for more information.

Imagine...

A ship staffed by surgeons, doctors, nurses, water engineers and other specialists. Now imagine their services offered free of charge to world's poorest people.

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THE WAIHEKE GROUP

Waiheke Island Resort

- The Ultimate Corporate Retreat
- Casual Accommodation
- Swimming Pool
- Tennis Court
- Conference Facilities



The Dunes

- Beachfront Dining
- Weddings
- Functions

The Bay

- Licensed Restaurant & Bar
- Opening mid December

The Waiheke Group, 4 Bay Road, Palm Beach.

Tel: (09) 372 0011 Fax: (09) 372 0044 or email reservations@waihekeresort.co.nz

Grab a Bargain Today!

Every day, Fullers puts aside some tickets at a reduced price for its tours and ferry trips to Waiheke Island, Rangitoto Island, Devonport and the Auckland Harbour Cruise.

Take a look and see if you can grab a great deal! If our Saver Seats have gone, you can try an alternative date, or book our standard fares.

Visit www.fullers.co.nz/saverseats



What's on!



3RD, 4TH, 10TH, 11TH, 17TH & 18TH DECEMBER 2010

FULLERS CHRISTMAS PARTY CRUISES

Have a cruisy Christmas with Fullers!

If you are a group of up to 30 people, Fullers Christmas Cruises could be just for you...

Join together with other small groups for a night of festive fun, filled with great food, music, dancing and spectacular views of Auckland's bright city lights.

Duration: 3 hours

Time: 7.30pm - 10.30pm

Menu: Gourmet BBQ for all cruises

Pricing: \$89 (including 1 free drink on arrival)



1ST, 2ND, 8TH, 9TH, 15TH & 16TH FEBRUARY 2011

HEADLAND SCULPTURE ON THE GULF TWILIGHT CRUISES

Fullers is operating special 'Twilight Cruises' which include a commented cruise around the headland, a guided tour of the sculpture walk, complimentary drink, food platters and more for just \$55 per person. Pick up a flyer from our ticket office for more information, or visit www.fullers.co.nz.



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FULLERS TEXT MESSAGE ALERTS

Up to the minute news on your regular ferry service, information on delays, cancellations, timetable changes and extra sailings. To join visit www.fullers.co.nz.

6 DECEMBER 2010

RANGITOTO ISLAND COASTAL CLEAN UP

All members of the Auckland community are invited to join in a large-scale coastal clean-up of Rangitoto Island. www.loveyourcoast.org

31 DECEMBER 2010

NEW YEAR'S EVE - STONYRIDGE VINEYARD, WAIHEKE ISLAND

Event tickets can be purchased at www.iticket.co.nz and ferry tickets can be booked at www.fullers.co.nz/nye2010 for additional sailings ex Waiheke at 3am and 4.30am.

31 DECEMBER 2010

NEW YEARS EVE CHAMPAGNE PARTY - THE DUNES, ONETANGI

Entertainment from Nairobi Trio. Tickets \$55. Available from Waiheke Island Resort, 372 0111 or Gulf News, Oneroa.

8 JANUARY 2011

FITZROY MUSSEL FEST - PORT FITZROY, GREAT BARRIER ISLAND

The Mussel fest gives visitors a chance to indulge in mouth-watering mussels and other seafood delights caught locally on the island. Same day return fares: Adult \$90 | Child \$54

15 JANUARY 2011

FULLERS WHARF TO WHARF FUN RUN - WAIHEKE ISLAND

Waiheke Island's fun run and walking event. Visit www.wharf2wharf.co.nz for more information including registration.

28 JANUARY - 20 FEBRUARY 2011

FULLERS PRESENTS HEADLAND SCULPTURE ON THE GULF

headland Sculpture on the Gulf is New Zealand's leading outdoor sculpture exhibition with outstanding works from over 40 artists on display. www.sculptureonthegulf.co.nz

19-20 FEBRUARY 2011

DEVONPORT FOOD, WINE AND MUSIC FESTIVAL 2011

With over 20 of New Zealand's top wineries, more than a dozen varieties of cuisine available and entertainment by a great range of top NZ music acts. www.devonportwinefestival.co.nz

20 MARCH 2011

ONETANGI BEACH RACES (SPONSORED BY FULLERS)

Auckland's most iconic beach event. www.onetangibeachraces.co.nz

26 MARCH 2011

THE DUAL - RANGITOTO/MOTUATPU TRAVERSE (SPONSORED BY FULLERS)

Staged in one of New Zealand's most scenic landscapes, the Dual is a participant event offering trail running and mountain bike options. Visit www.thedual.co.nz for registration and information.

09 367 9111 WWW.FULLERS.CO.NZ

ALL ABOARD - SPRING 10 EDITION